

What to Do When You Have an Accident?

- Make sure everyone is all right and call for help if anyone needs it. **Always call 911 if there are injuries.**
- Turn off the ignition of all vehicles involved in the accident.
- Call the police, even if the damage appears to be minor. Be sure to get all important information such as names, drivers license numbers, insurance information, telephone numbers, etc. Get the name and number of any witnesses to the accident.
- Do not leave the scene until all matters have been taken care of. Give only the necessary information to the police or to the other parties involved. Do not discuss fault, your personal condition, or anything unrelated to the accident. This can help minimize future legal action.
- If a police officer insists on using a wrecker at the scene, know where your car is being taken. Get a card from the tow truck driver or write down the driver's name, towing service name, and phone number. Ask if they can tow it to **Milton Martin Collision Center**. Even if there is an extra charge, this will usually be less expensive than paying storage charges and having it towed to us later.
- Remove all valuables from your vehicle before it is towed away. Make sure you take your insurance information with you
- Call your insurance agent to report the accident. They will provide you with instructions on how to proceed with your claim. If the other party is at fault, also call their insurance company.
- Get an estimate from the collision repair center of your choice. Remember that hidden damage may not be evident until after tear down.
- Don't authorize any repairs until the insurance company agrees to pay for the repairs. The shop must have your permission before beginning repairs.
- Choose your repair shop carefully. Improperly repaired collision damage can decrease the value of your vehicle and make trading it more difficult when buying a new car. Call **Milton Martin Collision Center** if you have any questions.