



Convenient Service

Dealership-wide Solutions

Be First

U.S.

Build customer loyalty and improve the productivity of your service department by offering convenient, online access to the current status of a vehicle's service repair.

Beyond Repair

Make the most of each customer's desire to feel informed about their service by providing online access to this information. Service Repair Status can help you:

- Allow customers to view their open repair orders online.
- Keep your service advisors and technicians more productive when they spend less time on the phone answering status inquiries.
- Improve customer satisfaction with links to more detailed information, including concern, correction, status, and pay type.
- Easily connect with your customers through a more complete e-mail database by allowing them to verify or update their e-mail addresses for timely notification when repairs are complete.

Let Service Repair Status help you save time and create more satisfied customers by easily giving them the information they want, when they want it.



Customers can view open repair order status on their vehicle.

For more information on Service Repair Status please contact your Reynolds Account Manager, call 800.767.7879.

Service Repair Status
for ERA® and WebMakerX®

Reynolds
Web Solutions

 **Reynolds & Reynolds**
MAKING BUSINESS BETTER.

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