

# *MAZDA* *SERVICE QUALITY COMMITMENT*

## Royal Moore Mazda

### **Mission Statement**

At Royal Moore Mazda, we are committed to keeping your vehicle optimally maintained with factory trained technicians and Genuine Mazda Parts, while delivering an outstanding service experience that exceeds your expectations.

### **Our Commitment to All Our Valued Customers**

- › **Schedule** a convenient appointment
- › **Offer** you a friendly and timely greeting
- › **Perform** a complimentary Full Circle Multi-Point Inspection on every visit
- › **Provide** you with a competitive price
- › **Maintain** a clean and comfortable waiting area
- › **Conduct** a quality-check of every service performed on your vehicle
- › **Ensure** that your vehicle is ready when promised
- › **Thoroughly explain** all repairs performed and charges when you pick-up your vehicle

